RELOCATE2UAE · PRACTICAL GUIDES 2026/27

What Happens When Things Go Wrong in the UAE?

The practical emergency and problem-solving guide: accidents, lost documents, landlords, employers, consumer complaints, scams and who to call.

Car accidents | Passport & Emirates ID | Rental disputes | Unpaid salary | Consumer complaints | Fraud & scams | Emergency numbers

Last verified 23 November 2026 · Next review 23 February 2027

Contents

How to read this guide . . . 3
1. Who actually deals with what . . . 4
2. Emergency numbers and helplines . . . 5
3. What to do after a car accident in the UAE . . . 7
4. Lost or stolen passport or Emirates ID . . . 9
5. Rental disputes with your landlord . . . 11
6. Employment disputes and unpaid salary . . . 13
7. Consumer complaints . . . 14
8. Fraud and scams: what to do in the first hour . . . 16
9. Other situations worth knowing . . . 17
10. Build your emergency file now . . . 18
11. Common mistakes that make problems worse . . . 18
12. Interactive tool: What do I do now? . . . 19
13. Frequently asked questions . . . 19
14. Primary sources . . . 21
About this guide . . . 22
Legal notice . . . 23

Most problems in the UAE have a clear owner and a clear process. The difficulty is knowing which authority deals with what, in which emirate, and what you must do in the first hour. This guide covers the situations expats ask about most: a car accident, a lost passport or Emirates ID, a dispute with your landlord, unpaid salary or a dispute with your employer, a consumer complaint, and fraud or a scam. It finishes with every emergency and support number worth saving, checked against official UAE sources.

Last verified 23 November 2026 · Next review 23 February 2027 · Relocate2UAE Editorial Team

Most online answers to these questions are written by a business that sells one part of the fix, such as a law firm, an insurer or a typing centre, or are news articles from a single year. This guide puts the whole picture in one place, says which body actually decides each type of problem, and flags where published sources disagree so you know what to double-check.

The short answer

- **Emergency? Call 999 (police), 998 (ambulance) or 997 (fire).** They work from any phone, anywhere in the UAE. OFFICIAL
- **Minor car accident with no injuries?** Move the cars out of the traffic if they can be driven, take photos, and report it through the police app for that emirate. A report is needed for any insurance claim and repair. If anyone is hurt, call 999. OFFICIAL REPORTED
- **Lost passport?** Get a police report or lost passport certificate, apply to your embassy for a replacement, then update your UAE residence record with ICP or, for Dubai visas, GDRFA. OFFICIAL
- **Lost Emirates ID?** Report it and apply for a replacement through the UAE ICP app or a Customer Happiness Centre. The replacement fee is AED 300 plus an application fee. OFFICIAL
- **Landlord dispute?** In Dubai the Rental Disputes Center (RDC) decides it. In Abu Dhabi it is the Rental Dispute Settlement Committees at the Abu Dhabi Judicial Department. Keep paying rent while you dispute. OFFICIAL REPORTED
- **Unpaid salary or a dispute with your employer?** File a complaint with MOHRE through its app, website or 80084. MOHRE now decides claims of AED 50,000 or less itself, and you have two years from the end of employment to claim. OFFICIAL LAW
- **Faulty product or poor service?** Complain to the business first, then to the economic department of the emirate that licensed it. Bank and insurance complaints go to Sanadak, the Central Bank's ombudsman. OFFICIAL
- **Scammed?** Call your bank's fraud line first to freeze the account or card, then report through the Ministry of Interior cybercrime platform, Dubai Police eCrime or Abu Dhabi Police Aman. OFFICIAL

How to read this guide

Every factual claim carries a source tag so you can see how much weight it will bear.

Tag	What it means
LAW	Set by UAE federal or emirate legislation. Stable until the law changes.
OFFICIAL	Published by a UAE government body, such as u.ae, ICP, GDRFA, MOHRE, the Ministry of Interior, a police force, a court or the Central Bank.
MARKET	Current practice among providers such as insurers, garages and landlords. Varies between providers.
REPORTED	Reported consistently by reputable UAE news or professional sources but not confirmed on a primary government page we could access.
VERIFY	Rules differ between sources or change often. Confirm with the named authority before you act.
ESTIMATE	Our own worked estimate. Useful for planning, not a quote.

Important information

This guide is general information only. It is not legal, immigration, financial, insurance or medical advice, and it does not take your personal circumstances into account. Relocate2UAE is not a law firm and does not represent anyone in disputes. Procedures, fees and phone numbers change, and authorities can apply rules differently from how they are published. In an emergency, always follow the instructions of the police, ambulance or civil defence. For any dispute with real money or your residence at stake, check the current position with the relevant authority and take advice from a UAE-licensed lawyer; Davidson & Co. (a Relocate2UAE partner) is one firm that advises on employment, tenancy and immigration matters. Relocate2UAE accepts no responsibility for any loss arising from reliance on this guide. Please read the full Legal notice at the end.

Our partners and independence

Some organisations named in this guide are Relocate2UAE partners, and each is labelled "a Relocate2UAE partner" where it appears. Relocate2UAE may receive fees, commission or other benefits from partners, including where you use their services after reading this guide. A mention is not a recommendation that a partner is right for you. You are free to use any provider, and we encourage you to compare several. Government bodies and other businesses named in this guide are mentioned for information only. No endorsement is implied and trade marks belong to their owners.

1. Who actually deals with what

This is the table to come back to. It tells you who to contact first and who makes the final decision for each common problem. Where the answer depends on the emirate, the detailed section explains the difference.

Problem	Contact first	Who decides if it is not resolved	Main channel	Section
Life-threatening emergency, crime in progress, serious accident	999 police, 998 ambulance, 997 fire	Police and Public Prosecution	Phone, from anywhere in the UAE OFFICIAL	2
Minor car accident, no injuries	The police service for that emirate, through its app or approved partner	Police, then your insurer	Dubai Police app; SAEED in Abu Dhabi and several northern emirates; Rafid in Sharjah OFFICIAL REPORTED	3
Lost or stolen passport	Police (lost passport certificate), then your embassy	Your embassy issues the passport; ICP or GDRFA updates your residence record	Police app or station; embassy; ICP or GDRFA OFFICIAL	4
Lost or damaged Emirates ID	ICP	ICP	UAE ICP app, ICP website or Customer Happiness Centre OFFICIAL	4
Dispute with your landlord in Dubai	Your landlord or agent, in writing	Rental Disputes Center at the Dubai Land Department	RDC online or a Real Estate Services Trustee Centre REPORTED	5
Dispute with your landlord in Abu Dhabi	Your landlord or agent, in writing	Rental Dispute Settlement Committees, Abu Dhabi Judicial Department	ADJD online services OFFICIAL	5
Unpaid or late salary, mainland or most free zone private employers	Your employer's HR, in writing	MOHRE, then the courts	MOHRE app, website or 80084 OFFICIAL	6

Problem	Contact first	Who decides if it is not resolved	Main channel	Section
Employment dispute in DIFC or ADGM	Your employer, in writing	DIFC Courts or ADGM Courts	Each centre's own employment rules and courts REPORTED VERIFY	6
Faulty product, poor service, misleading price	The business	Economic department of the emirate that licensed the business	Dubai DET Consumer Rights; Abu Dhabi ADDED; Ministry of Economy 800 1222 OFFICIAL	7
Bank or insurance complaint	The bank or insurer's complaints team	Sanadak, the Central Bank's ombudsman unit	sanadak.gov.ae or the Sanadak app OFFICIAL	7
Online fraud, scam call, phishing, extortion	Your bank's 24-hour fraud line if money or card details are involved	Police and Public Prosecution	Ministry of Interior cybercrime platform; Dubai Police eCrime; Abu Dhabi Police Aman OFFICIAL	8
Possible travel ban	The police or judicial service for the emirate	Courts and Public Prosecution	Dubai Police app; Abu Dhabi Judicial Department Estafser OFFICIAL	9

The rule that solves most problems

Almost every UAE process starts with you trying to resolve the problem directly, in writing, and keeping evidence. Authorities and committees routinely ask what you did before you came to them. A dated email or WhatsApp message to your landlord, employer or seller is often the most useful document in your file.

2. Emergency numbers and helplines

2.1 The numbers to save today

Number	Service	Notes
999	Police	All emirates. Crimes, serious accidents, any threat to life OFFICIAL
998	Ambulance	All emirates OFFICIAL
997	Fire and Civil Defence	All emirates OFFICIAL
996	Coastguard	Incidents at sea OFFICIAL
995	Search and rescue	OFFICIAL
991	Electricity failure	DEWA in Dubai, SEWA in Sharjah and Etihad Water and Electricity in the northern emirates use 991 OFFICIAL REPORTED
800 2332	ADDC (Abu Dhabi electricity and water faults)	REPORTED
901	Dubai Police non-emergency	Traffic fines, tourist help, general police enquiries, minor issues that are not urgent OFFICIAL

The official UAE emergency apps are also worth installing: **AD999** from Abu Dhabi Police, which has an SOS button for police, ambulance and fire, and **DCAS SOS** from Dubai Corporation for Ambulance Services, which shares your exact location with the ambulance service. OFFICIAL

2.2 Reporting a crime or suspicious activity confidentially

Number	Service	Emirate
800 4444	Al Ameen, confidential reporting to Dubai Police	Dubai REPORTED
800 2626 (SMS 2828)	Aman, confidential reporting and fraud reports to Abu Dhabi Police	Abu Dhabi REPORTED
800 151	Najeed, Sharjah Police reporting service for fraud, harassment and blackmail	Sharjah REPORTED

2.3 Support lines

Number	Service	Notes
116111	Child Protection Centre, Ministry of Interior	Concerns about a child's safety REPORTED
800 111	Dubai Foundation for Women and Children	24 hours, domestic abuse and child abuse support REPORTED
800 7283	Abu Dhabi Centre for Shelter and Humanitarian Care (Ewaa)	REPORTED
800 HOPE (800 4673)	National mental support line	Free, Arabic and English REPORTED
800 8877	Emirates Health Services, "Speak, we're listening"	Press 2, then 2, for a trained psychologist REPORTED
80084	MOHRE Labour Claims and Advisory Call Centre	Free, workplace complaints and advice OFFICIAL
800 1222	Ministry of Economy consumer complaints	OFFICIAL
600 530003	ICP call centre	Emirates ID, visas, residence OFFICIAL

If you are in immediate danger, call 999 first. If you are struggling and thinking about harming yourself, call 999 or one of the mental health lines above, or go to the nearest hospital emergency department.

> **Don't rely on a number without checking**
> Helpline numbers in the UAE change more often than emergency numbers, and some services are renamed or merged. The 999, 998 and 997 numbers are fixed. For everything else, check the authority's own website or app before you need it, and save the number in your phone with the service's name.

2.4 When you call 999

- **Say where you are first.** Give the emirate, the area, the road or building and a landmark. Calls can drop, and location is the hardest thing for responders to work out. REPORTED
- **Say what happened and whether anyone is injured or trapped.** Then answer the questions. English is widely understood by UAE emergency call handlers. REPORTED
- **Stay on the line** unless you are told to hang up, and keep your phone free afterwards in case they call back.
- **Do not call 999 for non-urgent matters.** Dubai Police have campaigned for years to move non-emergency calls to 901. OFFICIAL

2.5 If your phone sounds an emergency alert

The UAE's National Public Warning Service sends alerts by cell broadcast to phones in an affected area, so not everyone receives every alert. During 2026 alerts were issued after aerial threats, most recently reported on 18 August 2026. REPORTED The official advice from the National Emergency Crisis and Disasters Management Authority (NCEMA) and the Ministry of Interior is: REPORTED

- **If you are outdoors,** go into the nearest building and keep away from glass and external walls.
- **If you are driving,** keep driving carefully towards indoor shelter. Do not stop in a way that blocks the road or emergency vehicles.
- **If you are at home or at work,** move to the centre of the building, away from windows and balconies, and avoid lifts unless told otherwise.
- **Stay where you are until an official follow-up message says it is safe.**
- **Do not film or post images** of interceptions, debris or emergency operations, and do not share unverified reports. Doing so can be a criminal offence. REPORTED LAW

This reflects the position on 23 November 2026. Always follow the instruction in the alert itself and official announcements from NCEMA, the Ministry of Interior and your emirate's police.

3. What to do after a car accident in the UAE

3.1 The first five minutes: a checklist

1. **Stop.** Leaving the scene of an accident without a legitimate reason is a serious offence under the federal traffic law, Federal Decree-Law No. 14 of 2024. Where someone is injured, it can lead to up to a year in prison and a fine of AED 50,000 to AED 100,000. LAW REPORTED
2. **Check for injuries.** If anyone is hurt, or you are not sure, call 999 for police and 998 for an ambulance. Do not move an injured person unless they are in immediate danger, such as from fire. OFFICIAL
3. **Make the scene safe.** Switch on hazard lights. Use your warning triangle if it is safe to do so.
4. **Take photos before you move the cars.** Capture both vehicles, the damage, number plates, the positions of the cars and the road layout.
5. **Move the cars if no one is injured and they can be driven.** UAE police require drivers in minor accidents to move their vehicles to the side of the road or a safe place, and fine drivers who block traffic. OFFICIAL REPORTED
6. **Exchange details.** Name, phone number, Emirates ID or licence details, number plate and insurer.
7. **Report the accident.** Use the channel for the emirate where it happened (Section 3.3), or call 999 if the other driver disputes what happened, will not cooperate, or anyone is injured. OFFICIAL REPORTED

> **The three-hour rule**
>
> Under the federal traffic law in force since 2025, drivers must report an accident to the police or an approved body within three hours, unless they have a valid excuse. Failing to report, or withholding information that would identify the driver or vehicle responsible, carries the same penalties as leaving the scene. LAW REPORTED

3.2 Minor or serious? The difference that decides what you do

	Minor accident	Serious accident
What it means in practice	No injuries, vehicles can usually be moved, drivers agree on the basic facts	Any injury, a death, a vehicle that cannot be moved, government property damaged, a driver who leaves, or drivers who disagree on fault REPORTED
Who to call	Report through the police app or approved partner for the emirate (Section 3.3)	999. Wait for the police at the scene unless told otherwise OFFICIAL
Moving the vehicles	Required, if safe	Follow police instructions
Report	Digital report, usually within minutes, with a fee payable by the party found at fault REPORTED	Police report after investigation
Can it become a criminal case?	Rarely	Yes, especially where people are injured, or alcohol or drugs are involved LAW

3.3 How to report a minor accident, emirate by emirate

Emirate	How to report	Notes
Dubai	Dubai Police app, "Report a minor accident" service, or a Dubai Police partner service point at selected petrol stations	Enter both vehicles' details and upload photos. The report fee is paid by the party at fault and is reported at around AED 520 OFFICIAL REPORTED VERIFY
Abu Dhabi	SAEED app or SAEED on 800 72233, since August 2024	Upload licences, Emirates IDs, vehicle registrations and photos. Fee reported at around AED 400 REPORTED VERIFY
Sharjah	Rafid app, or Rafid on 80092	Fees reported from about AED 335 to AED 440, depending on the case and channel REPORTED VERIFY
Ajman, Umm Al Quwain, Ras Al Khaimah, Fujairah	MOI UAE app or SAEED, or the local police	Ajman Police also issue minor accident inspection reports OFFICIAL REPORTED
Any emirate	999	If anyone is injured, the other driver disputes fault or will not cooperate, or you are unsure what to do OFFICIAL

The federal government lists the MOI UAE app, the SAEED app, the Abu Dhabi Police app, the Dubai Police app and the Rafid app as the official ways to report minor accidents online. OFFICIAL Fees and app menus change, so check the amount shown in the app before you pay.

3.4 If the other driver drives off, or you find your parked car damaged

- **Do not chase the other car.**
- **Note the number plate, colour, make and direction of travel,** and take photos or dashcam footage if you can.
- **Call 999** if the other driver left a scene with injuries, or report through the police app or service for that emirate for damage with an unknown party. In Sharjah, Rafid lists a separate fee for unknown-party incidents. REPORTED
- **Ask nearby shops or buildings** whether their cameras covered the spot. The police can request footage.

3.5 Insurance claims and repairs

- **You need the police or approved accident report to claim.** Insurers ask for it, and garages and agencies generally will not repair accident damage without one. MARKET REPORTED
- **Who claims from whom.** If the other driver is at fault, you normally claim from their insurer. If you are at fault, your own comprehensive policy covers your car, subject to the excess. Third-party-only cover does not pay for your own car. MARKET
- **Report to your insurer quickly.** Most policies set a short notification period. Check your policy wording. MARKET
- **Agency or non-agency repair** depends on your policy. Newer cars are often covered for agency repair for the first few years. MARKET
- **If the claim is rejected or delayed,** use the insurer's complaints process first, then Sanadak (Section 7.4). Insurance complaints must go to Sanadak before the courts. OFFICIAL
- **Hire cars and company cars.** Call the rental company or fleet manager as well as reporting to the police. Rental agreements usually require an accident report even for small scratches, and you may owe an excess. MARKET

3.6 If someone is injured or the case goes further

Injury accidents can involve the Public Prosecution, and you may be asked to stay available for the investigation. A driver can be held liable to pay blood money (diya) and compensation where someone dies, which is one reason insurance cover matters. LAW REPORTED If you are involved in a serious accident, contact your embassy and a UAE-licensed lawyer before giving detailed written statements. Davidson & Co. (a Relocate2UAE partner) is one option.

For licence exchange, insurance options, Salik and Darb tolls and the wider rules of the road, see our UAE Driving and Vehicle Guide.

4. Lost or stolen passport or Emirates ID

4.1 Your residence lives in the system, not in your passport

Since 2022 the UAE no longer puts a residence visa sticker in passports for most residents. The Emirates ID is the proof of residence, and your status sits on the ICP or GDRFA system linked to your passport details. OFFICIAL REPORTED That makes losing a passport less damaging than it used to be, but you still need to replace it and update the record.

4.2 Lost or stolen passport in the UAE: step by step

1. **Report it to the police.** In Dubai you can get a lost passport certificate through the Dubai Police app or website without visiting a station. It has been reported to cost about AED 70 online and to arrive by email within 24 hours. In other emirates, report it at the police station nearest where you lost it or through that police force's app. OFFICIAL REPORTED VERIFY
2. **Contact your embassy or consulate.** Most embassies need the police report or certificate, passport photos, proof of identity such as your Emirates ID, and their own application form. Many can issue an emergency travel document within days if you need to fly urgently; a full replacement usually takes longer. OFFICIAL REPORTED

3. **Update your UAE residence record.** Once you have the new passport, update your passport details on your residence file: through GDRFA Dubai for Dubai-issued residence, or ICP for Abu Dhabi and the other emirates. Dubai's service is listed as the amendment of residence permit data and can be done online or at an Amer centre; fees apply. OFFICIAL VERIFY
4. **Tell your employer or sponsor.** Employer-sponsored residents may need a letter from the employer during the process; family members need their sponsor's involvement. OFFICIAL
5. **Update everyone else** who holds your passport details: your bank, airline loyalty accounts and, if you travel soon, the airline booking.

> **If the passport belongs to a child**
>
> The parent who sponsors the child must normally make or endorse the police report. Child passport rules at embassies often need both parents' consent, so check your embassy's requirements early. OFFICIAL REPORTED

4.3 Lost your passport while travelling outside the UAE

- Report the loss to the local police where you are and get a written report.
- Contact your own country's embassy in that country for an emergency travel document.
- Your UAE residence remains on the ICP or GDRFA system. Before you fly back, confirm with your airline what it needs to board you to the UAE on an emergency document, and keep your Emirates ID, or a digital copy, with you. REPORTED VERIFY
- Watch the 180-day rule: most residence visas can be cancelled if you stay outside the UAE for more than six months in a row. OFFICIAL VERIFY Our UAE Visa Requirements Guide explains how residence, Emirates ID and absences work.

4.4 Lost, stolen or damaged Emirates ID

Step	What to do	Detail
1	Report and apply	Through the UAE ICP app, the ICP website eForm, a typing centre or a Customer Happiness Centre OFFICIAL
2	Pay	AED 300 replacement fee, plus an application fee of AED 40 online or AED 70 through a typing centre. An express service costs AED 150 more OFFICIAL
3	Wait for the text message	Standard issue within 48 hours of the application; express within 24 hours OFFICIAL
4	Collect	Emirates Post delivers the card or tells you where to collect it OFFICIAL

Your replacement card keeps the original validity. REPORTED While you wait, the digital Emirates ID in the UAE Pass and UAE ICP apps is accepted for many services, though some banks and offices still ask for the physical card. REPORTED VERIFY

If someone may have taken your Emirates ID with criminal intent, also report it to the police. Identity documents can be used to open phone lines or apply for credit in your name.

4.5 Lost both? Do it in this order

1. Police report covering both documents.
2. Emirates ID replacement through ICP, so you have proof of residence quickly.
3. Embassy for the passport.

4 Update the residence record with the new passport details.

5. Rental disputes with your landlord

5.1 Before you file anything

- **Put it in writing.** Send your landlord or agent a clear message setting out the problem, what you want and a deadline. Keep the reply, or the silence.
- **Read your tenancy contract and the law.** Dubai tenancies are governed by Law No. 26 of 2007 and its amendments, and Abu Dhabi tenancies by Law No. 20 of 2006. LAW
- **Check the contract is registered.** Dubai disputes rely on an Ejari-registered contract. Abu Dhabi's committees are reported not to accept claims on leases that are not registered on Tawtheeq. REPORTED
- **Keep paying rent.** Filing a dispute does not suspend rent. If the landlord refuses to accept payment, Dubai's Rental Disputes Center has an "offer and deposit" procedure so you can pay through the centre. REPORTED
- **Respect notice periods.** Many claims depend on correct notice, such as 90 days before expiry for a change to rent or terms in Dubai, and 12 months' notice served by notary public or registered post for certain evictions. LAW REPORTED

5.2 Dubai: the Rental Disputes Center

The Rental Disputes Center (RDC), part of the Dubai Land Department, handles disputes between landlords and tenants in Dubai. OFFICIAL REPORTED

Topic	The position
How to file	Online through the RDC, or at a Real Estate Services Trustee Centre REPORTED
Documents	Ejari tenancy contract, Emirates ID, bank letter showing your IBAN, evidence such as emails, notices, cheques and DEWA bills. Documents not in Arabic usually need legal translation REPORTED
Fees	Commonly 3.5% of the annual rent for eviction, renewal or termination claims, with a minimum of AED 500 and a maximum of AED 20,000, plus service and knowledge fees. Money claims are charged at 3.5% of the amount claimed, reported as capped at AED 15,000 REPORTED VERIFY
Settlement	An amicable settlement stage is available before a judge hears the case REPORTED
Hearings	Can be held remotely. Many cases are decided within one or two hearings REPORTED
Appeals	Judgments on claims under AED 100,000 are reported as final, so put all your evidence in at the first hearing REPORTED VERIFY
Enforcement	If the other side does not comply, you open an execution file with the RDC REPORTED

5.3 Abu Dhabi: the Rental Dispute Settlement Committees

Disputes between landlords and tenants in Abu Dhabi are heard by the Rental Dispute Settlement Committees, which sit within the Abu Dhabi Judicial Department (ADJD). Each committee has three judges and applies Law No. 20 of 2006. OFFICIAL LAW

- **How to file:** through ADJD's online services, a law firm or a typing centre. REPORTED
- **Process:** a reconciliation stage, then a first-instance hearing, with appeals available above value thresholds. REPORTED

- **Fees:** reported as 5% of the annual rent, with a cap, plus notification and service charges. Check the current fee with ADJD before filing. REPORTED VERIFY
- **Contact:** ADJD website live chat, or info@adjd.gov.ae. OFFICIAL

5.4 Sharjah and the other emirates

Sharjah, Ajman, Ras Al Khaimah, Umm Al Quwain and Fujairah each have their own rental dispute committee or centre, usually within the municipality or the courts. Ajman issued a decree in 2026 setting fees and deposits for rental dispute cases. REPORTED Contact the municipality of the emirate where the property is.

5.5 Common disputes and what usually happens

Dispute	What the law and practice usually say
Security deposit not returned	The deposit is refundable at the end of the tenancy, less the cost of damage beyond normal wear and tear. Ask for itemised deductions with invoices. LAW REPORTED
Rent increase at renewal in Dubai	Increases are limited by the Dubai Land Department's Smart Rental Index and need 90 days' notice before expiry. Check your home on the DLD rental index calculator. OFFICIAL LAW
Landlord wants you out to sell or move in	In Dubai, eviction at the end of a tenancy for reasons such as the owner or a close relative moving in, sale or major renovation requires 12 months' written notice through a notary public or registered post, plus conditions on how the property is then used. LAW REPORTED
Landlord will not fix air conditioning or other major defects	Major maintenance is generally the landlord's responsibility unless the contract says otherwise. Put the request in writing, keep photos and the dates, and file if the problem continues. LAW REPORTED
You want to leave early	Check the early termination clause. If there is none, you may owe compensation, often negotiated as one or two months' rent. Agree it in writing. MARKET VERIFY
A rent cheque bounced	Since 2022 most bounced cheques are no longer a crime, but a landlord can enforce the cheque directly as a civil debt, and your credit record is affected. Talk to the landlord immediately and offer a replacement payment. LAW REPORTED

Evidence checklist for any rental dispute

- Registered tenancy contract (Ejari or Tawtheeq)
- Every notice sent or received, with proof of delivery
- Rent receipts, cheque copies and bank transfers
- Move-in and move-out photos or videos, with dates
- Maintenance requests and replies
- Utility bills showing occupancy
- Your Emirates ID and IBAN letter

For how renting works, rent increases and how to avoid disputes before they start, see our UAE Housing Guide. For a dispute with real money at stake, take advice from a UAE property or tenancy lawyer.

6. Employment disputes and unpaid salary

6.1 When is your salary legally late?

Private sector employers must pay through the Wage Protection System (WPS). Wages are due from the first day after the pay period ends, and an employer is treated as late if salary is not paid within 15 days of that due date, unless your contract sets a shorter period. LAW REPORTED Employers who pay late can face fines and a suspension on new work permits. OFFICIAL REPORTED

6.2 How to file a complaint with MOHRE

1. **Raise it with your employer in writing first.** Keep a copy and the date.
2. **File the complaint.** Use the MOHRE app (the "My Salary" service for unpaid wages), the MOHRE website, or call 80084. You sign in with UAE Pass or a MOHRE account. Dubai residents can also file a labour complaint through the Dubai Police app if they meet its conditions. OFFICIAL REPORTED
3. **Amicable settlement.** MOHRE reviews the complaint and tries to settle it. If there is no settlement within 14 days, the dispute is referred onwards. OFFICIAL
4. **Decision.** For claims of AED 50,000 or less, MOHRE issues a decision that is enforceable like a court order. Either party can challenge it before the Court of First Instance. Larger claims go to the courts. LAW OFFICIAL
5. **Court.** Workers are exempt from court fees at every stage for claims under AED 100,000. OFFICIAL

MOHRE reported that in the first half of 2026, 98.6% of labour disputes were settled without going to court. REPORTED

Key rule	The position
Time limit for claims	Two years from the date your employment ends, under Federal Decree-Law No. 9 of 2024, in force since 31 August 2024. Some older pages still show one year LAW REPORTED
MOHRE decides itself	Claims of AED 50,000 or less, with an enforceable decision LAW
Court fees	Waived for workers for claims under AED 100,000 OFFICIAL
Working for another employer during a court case	You can apply to MOHRE for a temporary work permit OFFICIAL
Is your complaint confidential?	MOHRE salary complaints are reported as confidential, so the employer is not told who complained REPORTED

Evidence checklist for an employment claim

- Your MOHRE contract or offer letter, and any amendments
- Payslips and bank statements showing what was paid and when
- Emails or messages about the missing pay, leave or termination
- Your termination or resignation letter and notice dates
- Your calculation of what you are owed, such as unpaid salary, leave, notice pay and gratuity

6.3 Free zone employees

Most free zone companies are still covered by the federal labour law and MOHRE's complaint system, but some free zones have their own employee relations teams you should contact first. REPORTED VERIFY The Dubai International Financial Centre (DIFC) and Abu Dhabi Global Market (ADGM) are different: they have their own employment laws and their own courts, so disputes there go to the DIFC Courts or ADGM

Courts, not MOHRE. LAW REPORTED

6.4 Lost your job? Three clocks start

- **Unemployment insurance (ILOE).** If you were enrolled for at least 12 months in a row and lost your job involuntarily, not by resigning or for disciplinary reasons, you can claim 60% of your average basic salary, capped at AED 10,000 or AED 20,000 a month depending on your category, for up to three months. You must claim within 30 days of your employment ending, at iloe.ae. OFFICIAL REPORTED VERIFY
- **Your visa grace period.** Once your visa is cancelled you have a grace period to find a new sponsor or leave. Its length depends on your visa type. OFFICIAL VERIFY
- **Your claim deadline.** Two years to bring a labour claim, as above. LAW

Your end-of-service gratuity must be paid within 14 days of your employment ending. LAW For gratuity calculations, notice periods and termination rules, see our UAE Employment Guide, and for visa grace periods, the UAE Visa Requirements Guide.

> **If your employer files an absconding report**
>
> An employer can report an employee who stops coming to work without notice. An active absconding complaint can block a new work permit and makes you ineligible for ILOE. If one is filed against you unfairly, raise it with MOHRE immediately and take legal advice. REPORTED VERIFY

6.5 Domestic workers

Domestic workers, such as nannies, maids and drivers sponsored by a household, are covered by the separate domestic workers law, and complaints from either the worker or the employer also go to MOHRE. LAW OFFICIAL

For a complex dispute, such as a disputed termination, unpaid commission, a non-compete or a large gratuity, take advice from a UAE employment lawyer before you sign any settlement. Davidson & Co. (a Relocate2UAE partner) advises employees and employers on UAE employment law.

7. Consumer complaints

7.1 Your rights in one paragraph

The UAE Consumer Protection Law, Federal Law No. 15 of 2020, gives you the right to safe goods and services, accurate information, freedom of choice, and fair compensation for defective goods or poor service. LAW OFFICIAL In practice that means businesses must honour warranties, display prices, give you an invoice, and repair, replace or refund defective goods. LAW REPORTED

7.2 How to complain, step by step

1. **Go back to the business.** Ask for a manager and put the complaint in writing. Keep the invoice.
2. **Check who licensed the business.** Complaints go to the economic department of the emirate that issued its trade licence.
3. **File with that authority,** with the invoice, photos, messages and what you want: repair, replacement, refund or compensation.
4. **If it is an online purchase from another emirate or abroad,** the Ministry of Economy's federal channel can help route it. OFFICIAL

7.3 Where to complain

Where the business is licensed	Who handles it	Channel
Dubai	Department of Economy and Tourism (DET), Consumer Rights	consumerrights.ae or 600 545 555 OFFICIAL REPORTED
Abu Dhabi	Department of Economic Development (ADDED)	added.gov.ae, TAMM or 800 555 OFFICIAL REPORTED
Sharjah	Sharjah Economic Development Department	sedd.ae OFFICIAL
Ajman, Umm Al Quwain, Ras Al Khaimah	That emirate's Department of Economic Development	Its website OFFICIAL
Any emirate, or unsure	Ministry of Economy	800 1222 or the Ministry's consumer complaints page OFFICIAL

In Dubai, DET says it will contact you within two working days of a complaint, and most cases are settled within about four to ten working days. A valid invoice from a Dubai-licensed business is normally required. REPORTED

7.4 Banks and insurers: Sanadak

Complaints about a bank, finance company or insurer licensed by the Central Bank of the UAE go to **Sanadak**, the Central Bank's independent ombudsman unit. OFFICIAL

- **Complain to the bank or insurer first.** Sanadak steps in when the institution's own process has not resolved it. OFFICIAL
- **How to file:** on sanadak.gov.ae or the Sanadak app. Filing is free. OFFICIAL
- **Time limit:** within three years of the conduct you are complaining about, or two years from when you became aware of it, whichever is longer. OFFICIAL
- **What happens:** Sanadak acknowledges within three business days and responds within 30 calendar days. Either side can appeal a determination within 30 business days; an appeal costs AED 500, refunded if you win. OFFICIAL
- **Insurance disputes must go to Sanadak before the courts.** For banks, you can go straight to court if you prefer. OFFICIAL

If your health insurance claim is rejected, ask your insurer for the reason in writing and check your policy schedule. A broker can help you challenge it; Pacific Prime (a Relocate2UAE partner) is one broker that helps clients with claims. See our UAE Healthcare Guide.

7.5 Other common complaints

Problem	Where to go
Electricity, water or cooling bill	Your provider's complaints team: DEWA, ADDC, SEWA or your district cooling company. See our UAE Utilities Guide
Phone or internet provider	The provider first, then the Telecommunications and Digital Government Regulatory Authority (TDRA) REPORTED VERIFY
A school's fees or refund	KHDA in Dubai, ADEK in Abu Dhabi, or the Ministry of Education elsewhere OFFICIAL
A government service	The service's own feedback channel, or the federal government's customer feedback channels on u.ae OFFICIAL. See our UAE Government Services Guide
Food safety or hygiene	The municipality: Dubai Municipality 800 900, Abu Dhabi 800 850 REPORTED

8. Fraud and scams: what to do in the first hour

8.1 If you have lost money or shared card or bank details

1. **Call your bank's 24-hour number immediately.** Ask it to block the card, freeze the account or recall the transfer. Speed matters most here. OFFICIAL REPORTED
2. **Change passwords** for your banking, email and UAE Pass, starting with any you shared or typed into a suspicious site.
3. **Report it to the police** with screenshots, phone numbers, website links, transaction references and dates:
   - **Anywhere in the UAE:** the Ministry of Interior's cybercrime platform, in the MOI UAE app or at moi.gov.ae. OFFICIAL
   - **Dubai:** the Dubai Police eCrime Hub at ecrimehub.gov.ae, signing in with UAE Pass. You do not need to be a victim to report. REPORTED
   - **Abu Dhabi:** Abu Dhabi Police's Aman service on 800 2626, SMS 2828 or aman@adpolice.gov.ae. OFFICIAL REPORTED
   - **In person** at any police station, or 999 if you are being threatened or extorted. OFFICIAL
4. **Keep the evidence.** Do not delete messages or block the scammer before you have taken screenshots.
5. **Report the account or advert** to the platform, marketplace or social network where you found it.

> **Beware of "recovery" offers**
>
> After a scam, victims are often contacted by people offering to recover the money for a fee, sometimes posing as lawyers, police or government officials. These are almost always a second scam. UAE authorities do not charge you to recover stolen money. REPORTED

8.2 Scams UAE authorities warn about most often

Scam	How to spot it
Fake fine or toll messages	Texts or emails claiming to be from the police, RTA, Salik or Darb with a payment link and an urgent deadline. Pay fines only through official apps and websites REPORTED
Calls from fake police, bank or government staff	A caller asks for your card number, PIN, one-time password or UAE Pass approval, or asks you to "verify" your Emirates ID. Real officials and banks never ask for OTPs OFFICIAL REPORTED
Delivery and parcel messages	"Your parcel is held, pay a small fee." The link steals card details REPORTED
Rental and holiday home scams	Attractive listings that ask for a deposit before a viewing, or from someone who cannot show ownership. In Dubai, check the listing's permit and pay only into accounts linked to the landlord or a licensed agency REPORTED
Job and visa scams	Job offers that require an upfront fee for a visa, training or medicals. Legitimate UAE employers pay recruitment and visa costs LAW REPORTED
Investment and trading platforms	Promises of high, fast returns, often through social media or messaging apps, and pressure to deposit more OFFICIAL REPORTED
Too-good-to-be-true sales	Cheap number plates, luxury watches, cars "seized by customs" or event tickets REPORTED

Scam	How to spot it
Remote access requests	Anyone who asks you to install software that lets them control your phone or computer REPORTED
Fake government sites	Lookalike websites found through search ads. Go to government services through u.ae or the official app instead REPORTED

Three habits that stop most scams

1. Never share an OTP, PIN or UAE Pass approval with anyone, whoever they say they are.
2. Pay fines, tolls and bills only through the official app or website you opened yourself, never through a link sent to you.
3. Before you send a deposit, verify the person or company independently: a trade licence, a land department listing, a call to a number you found yourself.

For setting up banking securely, card controls and choosing a bank, see our UAE Banking Guide.

9. Other situations worth knowing

9.1 Checking for a travel ban

A travel ban can follow an unpaid debt, a court case or a criminal complaint. You can check online before you fly: Dubai Police offers a free check for Dubai bans linked to financial cases through its app and website, and in Abu Dhabi the Judicial Department's Estafser service shows any claims requested against you by the Public Prosecution. For other emirates, ask the Public Prosecution. OFFICIAL If a ban appears, take legal advice on how to settle the underlying case.

9.2 If you or a family member is arrested or detained

- Ask to contact your embassy or consulate. Most embassies run a 24-hour emergency line for citizens in detention. REPORTED
- Do not sign any document you do not understand. You can ask for an interpreter. REPORTED VERIFY
- Contact a UAE-licensed criminal lawyer. Embassies can usually share a list of local lawyers but cannot give legal advice or get you released. REPORTED

9.3 Medical emergencies

Call 998 or go to the nearest hospital emergency department. Hospitals in the UAE treat emergencies regardless of where you are insured, but billing afterwards depends on your insurance, so carry your insurance card or have it in your insurer's app. REPORTED VERIFY Large private hospital groups, such as NMC Healthcare (a Relocate2UAE partner), run emergency departments in several emirates. See our UAE Healthcare Guide to check which hospitals are in your insurer's network before you need one.

9.4 Power, water or gas problems at home

Call 991 for an electricity failure in Dubai, Sharjah and the northern emirates, or 800 2332 for ADDC in Abu Dhabi. OFFICIAL REPORTED If you smell gas, do not use switches or flames, open windows, leave the property and call 997, then your building management or gas supplier. REPORTED

10. Build your emergency file now

Ten minutes now saves hours later. Keep a secure digital folder, and a printed copy at home, with:

- **Identity:** passport photo pages for every family member, Emirates IDs, residence details and UAE Pass set up for each adult
- **Embassy:** your embassy's emergency number and address, and your registration with its travel or citizen registration scheme if it has one
- **Insurance:** policy numbers and claims lines for health, car and home contents insurance
- **Housing:** tenancy contract, Ejari or Tawtheeq certificate, landlord and agent contacts, cheque copies
- **Work:** your MOHRE contract, the latest payslip, HR contact details
- **Money:** each bank's 24-hour fraud and card-blocking number, saved in your phone under the bank's name
- **Car:** registration (Mulkiya), insurance certificate, roadside assistance number, a photo of your licence
- **Phone:** 999, 998, 997, 901 if you live in Dubai, and the AD999 or DCAS SOS app

Our First 30 Days Guide and UAE Digital Services & Apps Guide show how to set up UAE Pass and the government apps referred to throughout this guide.

11. Common mistakes that make problems worse

1. **Leaving an accident scene** because damage looks small. Report it first. LAW
2. **Driving away without a report** and then finding no garage will repair the car. MARKET
3. **Paying a fine through a link** in a text message. Use the official app.
4. **Stopping rent payments** to force a landlord to act. It weakens your case and can lead to eviction proceedings. REPORTED
5. **Missing a deadline,** such as 30 days to claim ILOE, or notice periods in a tenancy. OFFICIAL LAW
6. **Signing a settlement or a resignation letter** under pressure before you have calculated what you are owed.
7. **Relying on verbal promises** from a landlord, employer or seller. Ask for it in writing.
8. **Posting about the dispute on social media.** Defamation and insulting language online can be a criminal offence in the UAE, even when your complaint is justified. LAW Our UAE Culture and Customs Guide covers the rules most likely to catch newcomers out.
9. **Sharing an OTP** with someone who says they are from your bank or the police.
10. **Using an unregistered tenancy contract.** It can leave you without access to the dispute committees. REPORTED

12. Interactive tool: What do I do now?

Use our free **What Do I Do Now? UAE problem finder**. Choose what has happened and the emirate you are in, and it gives you the first steps, the right authority, the numbers to call and an evidence checklist you can copy or print. It works on your phone and offline once loaded.

Related Relocate2UAE guides

If you need	Read
Visa, Emirates ID and grace period rules	UAE Visa Requirements Guide
Contracts, notice, gratuity and termination	UAE Employment Guide
Pay benchmarks before you negotiate a settlement	UAE Salary Guide
Renting, Ejari, Tawtheeq and rent increases	UAE Housing Guide
Car insurance, fines, tolls and licences	UAE Driving and Vehicle Guide
Health insurance and which hospitals to use	UAE Healthcare Guide
UAE Pass and the government apps	UAE Digital Services & Apps Guide
A checklist before you land	Before You Arrive Checklist

13. Frequently asked questions

What are the emergency numbers in the UAE?

Call 999 for police, 998 for an ambulance and 997 for fire and civil defence. 996 is the coastguard, 995 is search and rescue, and 991 is for electricity failures. These numbers work from any phone anywhere in the UAE. OFFICIAL

What should I do after a minor car accident in Dubai?

If no one is injured, take photos, move the cars to a safe place and report it through the Dubai Police app's minor accident service or a Dubai Police partner service point. Call 999 if anyone is hurt or the other driver disputes fault. OFFICIAL REPORTED

How do I report a minor accident in Abu Dhabi?

Use the SAEED app or call SAEED on 800 72233. Since August 2024, SAEED handles minor accident reports in Abu Dhabi. Call 999 if anyone is injured. REPORTED

Do I need a police report to repair my car in the UAE?

In practice, yes. Insurers need the accident report to process a claim, and garages generally will not repair accident damage without one. MARKET REPORTED

What happens if I leave the scene of an accident in the UAE?

Leaving the scene of an accident involving injury without a legitimate reason can lead to up to one year in prison and a fine of AED 50,000 to AED 100,000 under the federal traffic law. Accidents must be reported within three hours. LAW REPORTED

What should I do if I lose my passport in the UAE?

Get a police report or lost passport certificate, apply to your embassy for a replacement or emergency travel document, then update your residence record with the new passport details through ICP or, for Dubai-issued residence, GDRFA. OFFICIAL

How much does it cost to replace a lost Emirates ID?

The replacement fee is AED 300, plus an application fee of AED 40 through the ICP eForm or AED 70 at a typing centre. An express 24-hour service costs AED 150 more. OFFICIAL

Is my UAE visa still valid if I lose my passport?

Yes. Residence is now recorded electronically and linked to your Emirates ID, so losing your passport does not cancel your residence. You need to update the record with your new passport details once it is issued. OFFICIAL REPORTED

How do I file a rental dispute in Dubai?

File with the Rental Disputes Center online or at a Real Estate Services Trustee Centre, with your Ejari contract, Emirates ID, IBAN letter and evidence. The fee is commonly 3.5% of the annual rent, with a minimum of AED 500 and a maximum of AED 20,000. REPORTED VERIFY

Can my landlord evict me in Dubai to sell the property?

Only with 12 months' written notice delivered by notary public or registered post before the tenancy ends, and only for specific reasons set out in the law, such as sale, owner occupation or major renovation. LAW REPORTED

Should I stop paying rent if my landlord will not do repairs?

No. Filing a dispute does not suspend rent. Keep paying and file a complaint with the dispute committee. In Dubai, if the landlord refuses payment, you can deposit rent through the Rental Disputes Center. REPORTED

What can I do if my employer has not paid my salary?

Raise it in writing, then file a complaint with MOHRE through its app, website or 80084. Salary is treated as late if it is not paid within 15 days of the due date. MOHRE decides claims of AED 50,000 or less itself. OFFICIAL LAW

How long do I have to file a labour complaint in the UAE?

Two years from the date your employment ends, under Federal Decree-Law No. 9 of 2024. Some older official pages still show one year, so file as early as you can. LAW REPORTED

Does it cost anything to take my employer to court?

Workers are exempt from court fees at every stage for claims under AED 100,000. Filing a complaint with MOHRE is free. OFFICIAL

Can I claim unemployment insurance if I resign?

No. ILOE pays only for involuntary job loss, not resignation or disciplinary dismissal. You must have been subscribed for 12 consecutive months and claim within 30 days of your employment ending. OFFICIAL REPORTED

Where do I complain about a shop or company in Dubai?

To the Department of Economy and Tourism's Consumer Rights service at consumerrights.ae or 600 545 555, once you have tried the business directly. The business must hold a Dubai trade licence. OFFICIAL REPORTED

How do I complain about my bank or insurance company in the UAE?

Complain to the bank or insurer first, then to Sanadak, the Central Bank's ombudsman unit, at sanadak.gov.ae or through its app. Filing is free and insurance disputes must go to Sanadak before the courts. OFFICIAL

How do I report a scam or online fraud in the UAE?

Call your bank first to block the card or account, then report it through the Ministry of Interior's cybercrime platform in the MOI UAE app, the Dubai Police eCrime Hub, Abu Dhabi Police's Aman service on 800 2626, or any police station. OFFICIAL REPORTED

Will the police call me and ask for my bank details?

No. UAE police, government bodies and banks do not ask for your card PIN, one-time password or UAE Pass approval by phone. Hang up and call the organisation on a number you find yourself. OFFICIAL REPORTED

How can I check if I have a travel ban in the UAE?

In Dubai, use the free financial-case travel ban check on the Dubai Police app or website. In Abu Dhabi, use the Judicial Department's Estafser service. For other emirates, contact the Public Prosecution. OFFICIAL

What is the Dubai Police non-emergency number?

The Dubai Police non-emergency number is 901. Use it for non-urgent police enquiries in Dubai, and keep 999 for emergencies. OFFICIAL

14. Primary sources

Federal

- u.ae: Handling emergencies; Emergency phone numbers and apps; Report accidents online; Report cybercrimes online; Consumer protection; Check if you have a travel ban; Lost your passport in the UAE; Replacing a lost or damaged Emirates ID card; Individual labour disputes
- Federal Decree-Law No. 14 of 2024 on the Regulation of Road Traffic
- Federal Decree-Law No. 33 of 2021 on employment relations, as amended by Federal Decree-Law No. 9 of 2024
- Federal Law No. 15 of 2020 on Consumer Protection
- Ministry of Human Resources and Emiratisation (MOHRE): labour complaints, 80084, AED 50,000 decisions

- Ministry of Interior: Cybercrime platform and MOI UAE app
- Federal Authority for Identity, Citizenship, Customs and Port Security (ICP): Emirates ID replacement; call centre
- Ministry of Economy: consumer complaints, 800 1222
- Central Bank of the UAE, Sanadak: making a complaint; resolution process
- National Emergency Crisis and Disasters Management Authority (NCEMA): public warning service
- Unemployment insurance scheme (ILOE): claims

Emirate

- Dubai Police: minor accident reporting, lost item and lost passport certificates, eCrime Hub, travel ban check, 901
- GDRFA Dubai: amendment of residence permit data
- Dubai Land Department: Rental Disputes Center; Smart Rental Index
- Dubai Department of Economy and Tourism: Consumer Rights
- Abu Dhabi Police: SAEED, Aman service, AD999 app
- Abu Dhabi Judicial Department: Rental Dispute Settlement Committees; Estafser
- Abu Dhabi Department of Economic Development: consumer protection
- Sharjah Police: Rafid; Sharjah Economic Development Department
- Dubai Corporation for Ambulance Services: DCAS SOS app

We also reviewed guides and articles from UAE newspapers, law firms, insurers, property portals and typing centres. We treated them as leads, not sources, and checked their claims against the primary sources above where those pages were available. Where only reputable secondary reporting was available, the claim is tagged REPORTED, and where sources disagree we say so in the text. One example: the federal u.ae labour dispute page still shows a one-year time limit for claims, while the 2024 amendment set two years from the end of employment.

About this guide

Written and verified by the Relocate2UAE editorial team. Last verified 23 November 2026. Next review 23 February 2027, or sooner if a procedure, fee or emergency number changes. If you spot something out of date, tell us at info@relocate2uae.com and we will check it.

Legal notice

Please read this notice carefully. By using this guide you accept it.

Who we are

This guide is published by Relocate2UAE, operated by Relocate 2 FZC LLC ("Relocate2UAE", "we", "us"). This notice applies in addition to our website Terms of Use and Privacy Policy.

General information only

This guide provides general information about dealing with emergencies, disputes and complaints in the UAE. It is not legal, immigration, employment, tenancy, insurance, financial or medical advice, and it is not a personal recommendation. It does not take into account your circumstances. You should not act, or refrain from acting, on the basis of this guide without first obtaining advice from an appropriately qualified and, where required, licensed professional who knows your circumstances.

Emergencies

In an emergency, call the emergency services and follow the instructions of the police, ambulance, civil defence and other authorities. This guide is not a substitute for those instructions. Information about emergency alerts and the regional security situation reflects official statements at the "last verified" date only and can change without notice.

No legal representation or adviser relationship

Relocate2UAE is not a law firm, legal consultancy, typing centre, insurer, broker or government service provider, and does not file complaints, claims or cases on anyone's behalf. Reading this guide, using any tool provided with it, or contacting us by WhatsApp, email or any other channel does not create a client, adviser, fiduciary or professional relationship between you and Relocate2UAE or any contributor.

Your responsibility

You are responsible for your own decisions and for checking information with the relevant authority before relying on it. Police forces, courts, committees, ministries and other authorities decide every report, complaint, claim and application, and nothing in this guide guarantees any outcome, amount, fee or timescale. Deadlines and notice periods can be strict; check them yourself.

Accuracy and currency

We aim to check information against official sources at the "last verified" date shown, but we cannot guarantee it. Laws, procedures, fees, phone numbers and app services change frequently, sometimes without notice, and may be applied differently in practice. Information tagged REPORTED, MARKET, VERIFY or ESTIMATE has not been confirmed on a primary government source or is indicative only. The guide is provided "as is", without any warranty or representation, express or implied, as to accuracy, completeness, currency or fitness for any purpose, and we are under no obligation to update it.

Third parties and partners

This guide mentions and links to government bodies, businesses and websites that we do not control. We are not responsible for their content, availability, accuracy, products, services, conduct or advice. Organisations labelled "a Relocate2UAE partner" may pay us fees, commission or other benefits. Any arrangement you make with any third party, including a partner, is solely between you and that party, and

you should carry out your own checks before using any provider.

Limitation of liability

To the fullest extent permitted by applicable law, Relocate2UAE and its owners, directors, employees and contributors will not be liable for any loss or damage of any kind, whether direct, indirect or consequential, and whether arising in contract, tort (including negligence), under statute or otherwise, including loss of money, deposit, salary, compensation, claim, opportunity or time, and any fine, fee, penalty or charge, arising from or in connection with the use of, or reliance on, this guide, any linked website, any tool provided with it, or any third party mentioned in it. Nothing in this notice excludes or limits any liability which cannot lawfully be excluded or limited.

Quotations and case studies

Any quotation or personal account in this guide reflects only the named person's own experience and views, is published with their permission, and is not advice from them or from us.

Changes and removal

We may change, update or remove this guide at any time without notice. Printed or downloaded copies are not updated; always check the online version and its "last verified" date.

Copyright

© 2026 Relocate 2 FZC LLC. All rights reserved. You may share a link to this guide and print or download one copy for your own personal, non-commercial use. You may not copy, reproduce, republish, adapt or distribute any part of it for commercial purposes without our written permission. Third-party names and trade marks remain the property of their owners and are used for identification only.

Severability

If any part of this notice is found to be unenforceable, the rest remains in effect.